

ONLINE BANKING PASSWORD RECOVERY

1. After entering in your User ID select Forgot your password?

Washington Financial

Sign in to Washington Financial-On Line

User ID: Fields001

Password:

Enter different User ID

Forgot your password?

2. Upon selecting Forgot your password, for additional security you will be prompted to perform the verification involving either an automated phone call, text message, or verification question.

Washington Financial

An extra layer of security is needed to complete this request.

Sign in to Washington Financial-On Line

User ID:

One-Time Security Code

When you continue, we will call or send a text message and ask you to enter a one-time code.

Continue with Security Code

Phone not available? You can answer verification questions derived from public or commercially available records to continue.

Enter different User ID

3. If the device you are on is not recognized, the system will require verification of your account number.

Washington Financial

Verify Your Information

Account type:

Account number:

Enter your checking, savings or money market account number.

4. After the security check, you will be asked to enter in a new password.

Washington Financial

Reset Password

New password:

Password requirements: 0 of 8 requirements met

Your password:

- Must be 8 - 32 characters.
- Must include at least 1 letters.
- Must include at least 1 numbers.
- Cannot include spaces.
- Cannot include a character that repeats more than 2 times in a row.
- Cannot include the following characters: \< >
- Is case sensitive.

Confirm new password: